# Co-Designing a Better Future: Tools to Enhance Practice Facilitation

Shawn Dimantha sdimantha@petersonhealthcare.org

Lindsay Gingras

Igingras@petersonhealthcare.org







# Growing a Partnership between AHEC and Peterson Center on Healthcare





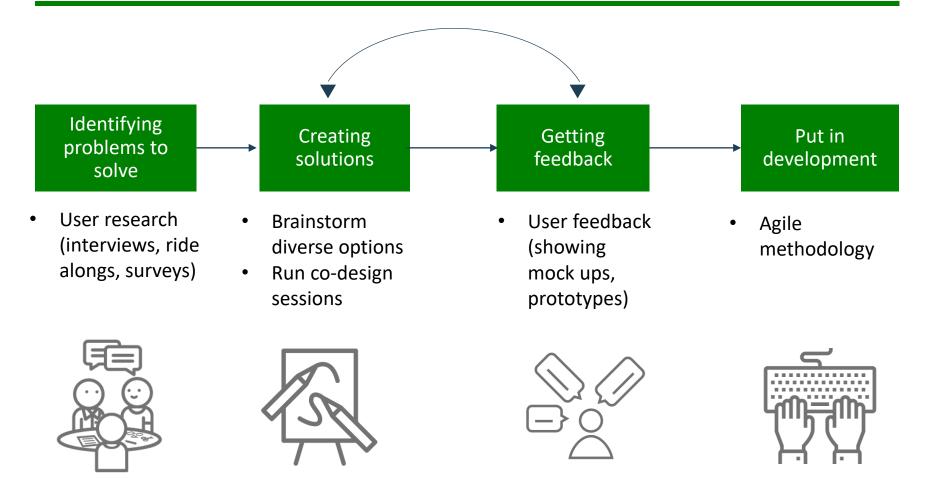
## **Shared Partnership Goals**







# Co-Design with Facilitators is Key to Our Process for Developing the Product









# Facilitation Pain Points we are Targeting







Scattered tools across practices and initiatives

Limited ways to track progress across practices

Few tools to keep practices engaged in transformation process







#### Modules Overview

This is an overview of all the modules in progress in your practice.



#### View Data Upload History

#### CREATING CAPACITY AND SKILLS



#### CREATING ACCESS







## **Current State: Scattered Tools Across Initiatives**

**Notes** 



Tools & Templates



**Action Plans** 



Communication



**Dashboards** 









# Keep everything in one place

PracticeCoach, the only all-in-one integrated healthcare quality improvement tool designed for, and with facilitators.



<u>Progress</u> across multiple practices and prioritize work

Implement QI standards
consistently with
integrated templates for
techniques like PDSAs

**Achieve improvement** 

→ goals with consistent action plan tracking

**Automated dashboards** 

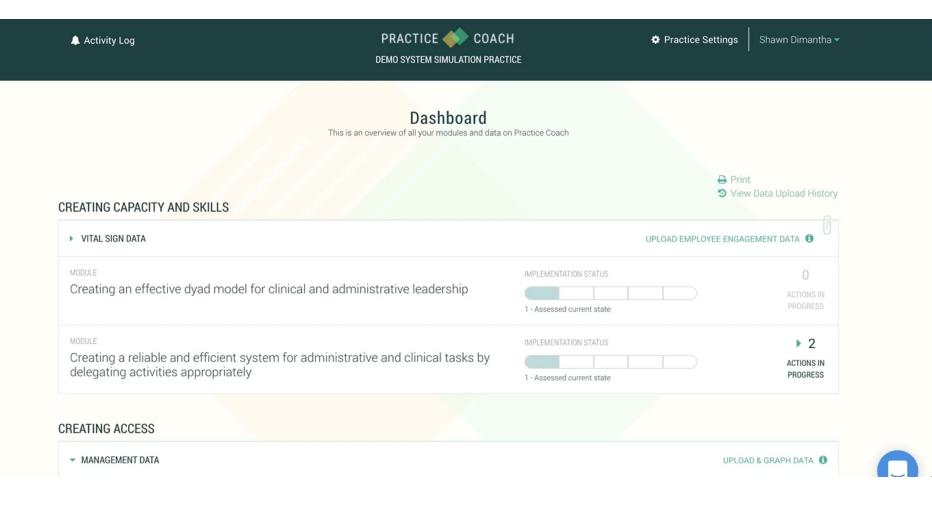
for tracking practice activity at a glance







## Stay Connected with Practice Work









## Work seamlessly with your practice team

PracticeCoach, the only all-in-one integrated healthcare quality improvement tool designed for, and with facilitators.



Empower practice staff
 to take the reins of
 improvement work, with intuitive project
 management tools

Give practices the power to track their own progress and continually improve

<u>remotely</u> when in person visits are not possible

Bridge the physical and digital worlds, just snap a picture of your notes with your iPhone and upload it to PracticeCoach (coming soon)







# Why PracticeCoach? Focus on QI & practice engagement

Features	PracticeCoach	Smartsheet	Trello	Wrike	Excel
Project management tools	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Built-in focused content	<b>✓</b>	×	×	×	×
Practice engagement tools	~	×	×	×	×
QI templates & tools	<b>✓</b>	×	×	×	×
Integrated notes	<b>✓</b>	<b>✓</b>	×	<b>✓</b>	×
Data visualization tools	~	~	×	~	~
Automated follow-up		<b>✓</b>	×	×	×







# Get access to a FREE demo account at www.PracticeCoach.org/sign-up

Interested in getting in touch? sdimantha@petersonhealthcare.org





