# Trainees in Transformation: Practice Facilitation in the Academic Teaching Context

Excellence in Primary Care

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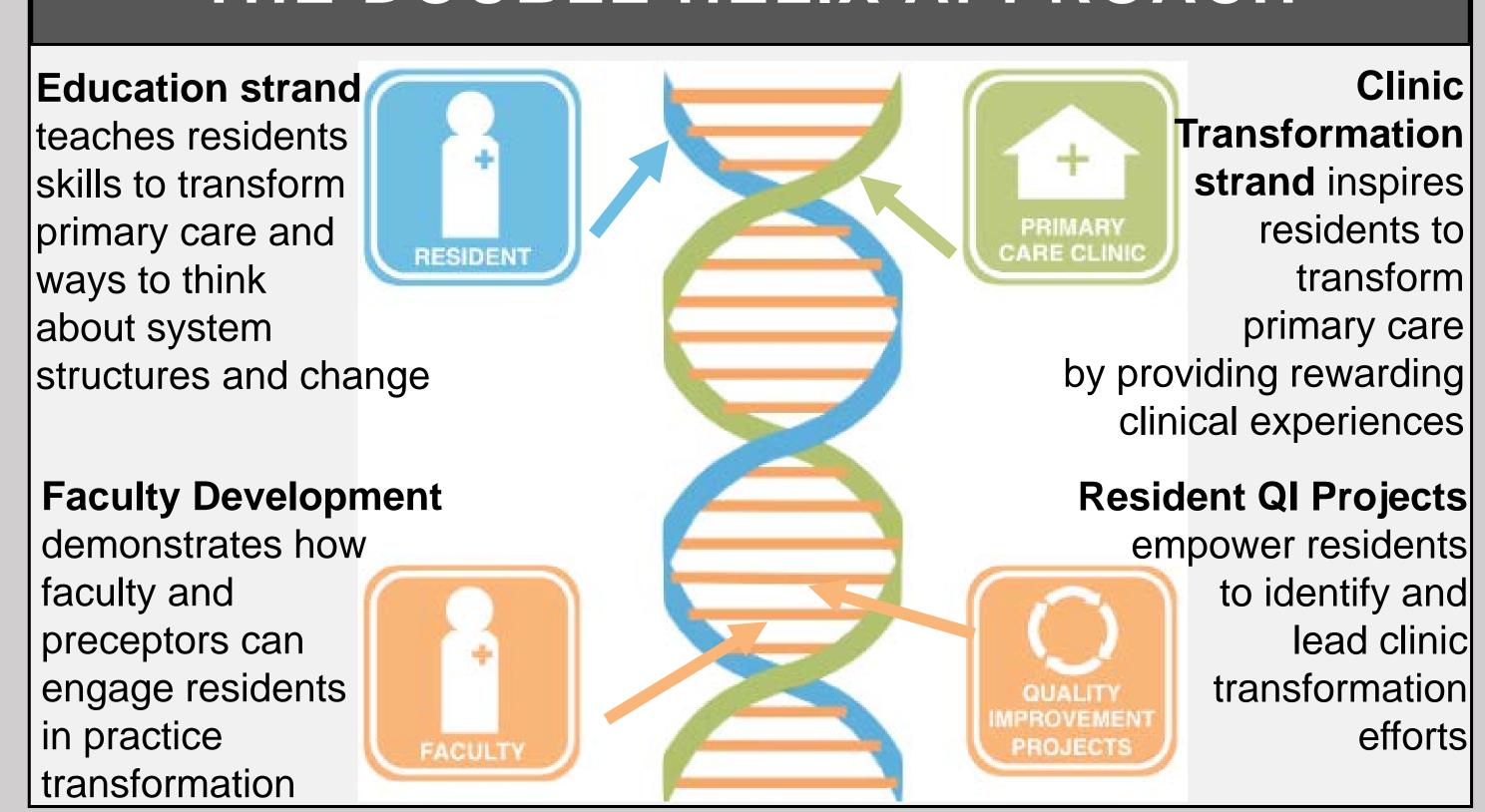
#### The UCSF Double Helix Curriculum:

Transformation of High-Performing Primary Care in Education

# BACKGROUND

- Practice transformation can be particularly challenging in teaching clinics, with resident education and clinical services often perceived to be in conflict
- Residents often train in clinical systems that do not expose them to high performing models of care and may be less likely to remain in full time primary care
- The **Double Helix approach** proposes that the two strands (clinic transformation and resident education) can intertwine and support one another, with preceptors and quality improvement (QI) projects acting as a bridge

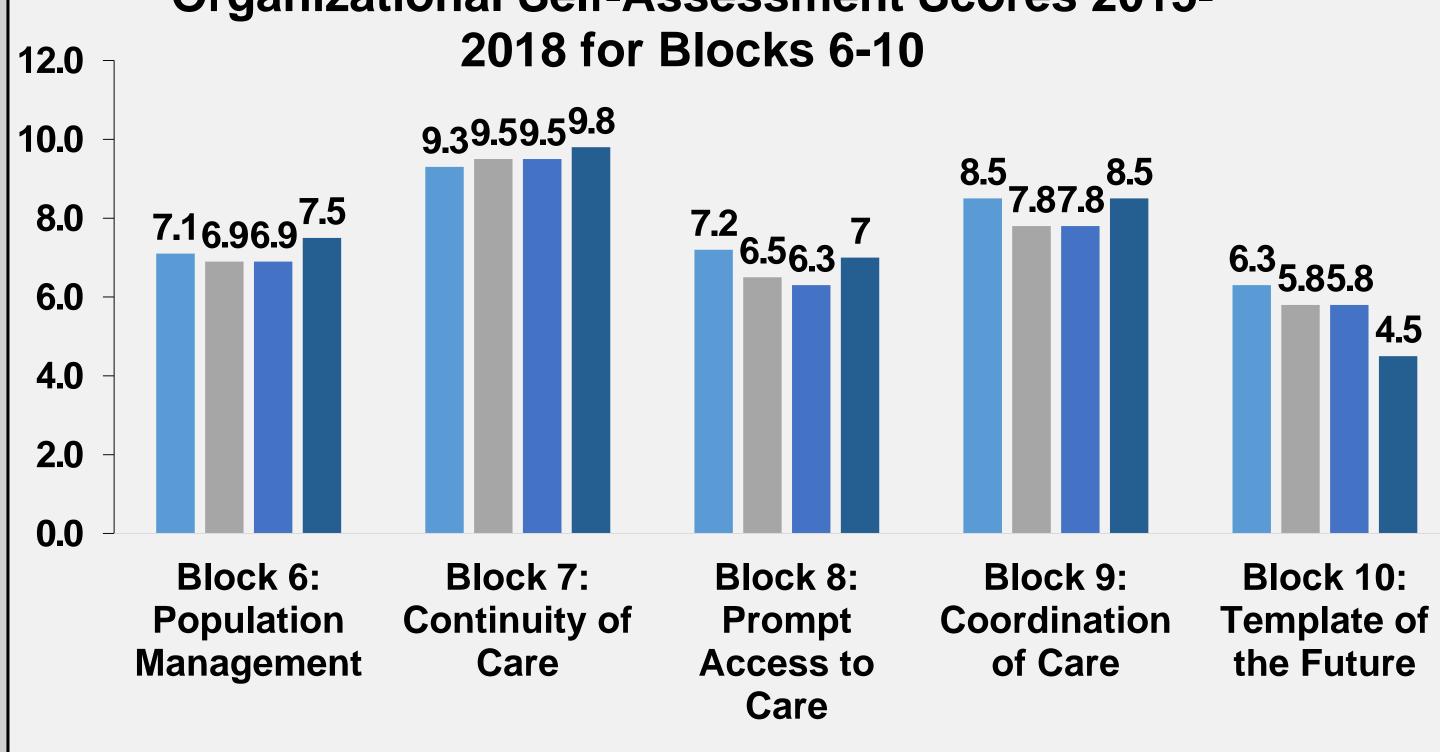
# THE DOUBLE HELIX APPROACH

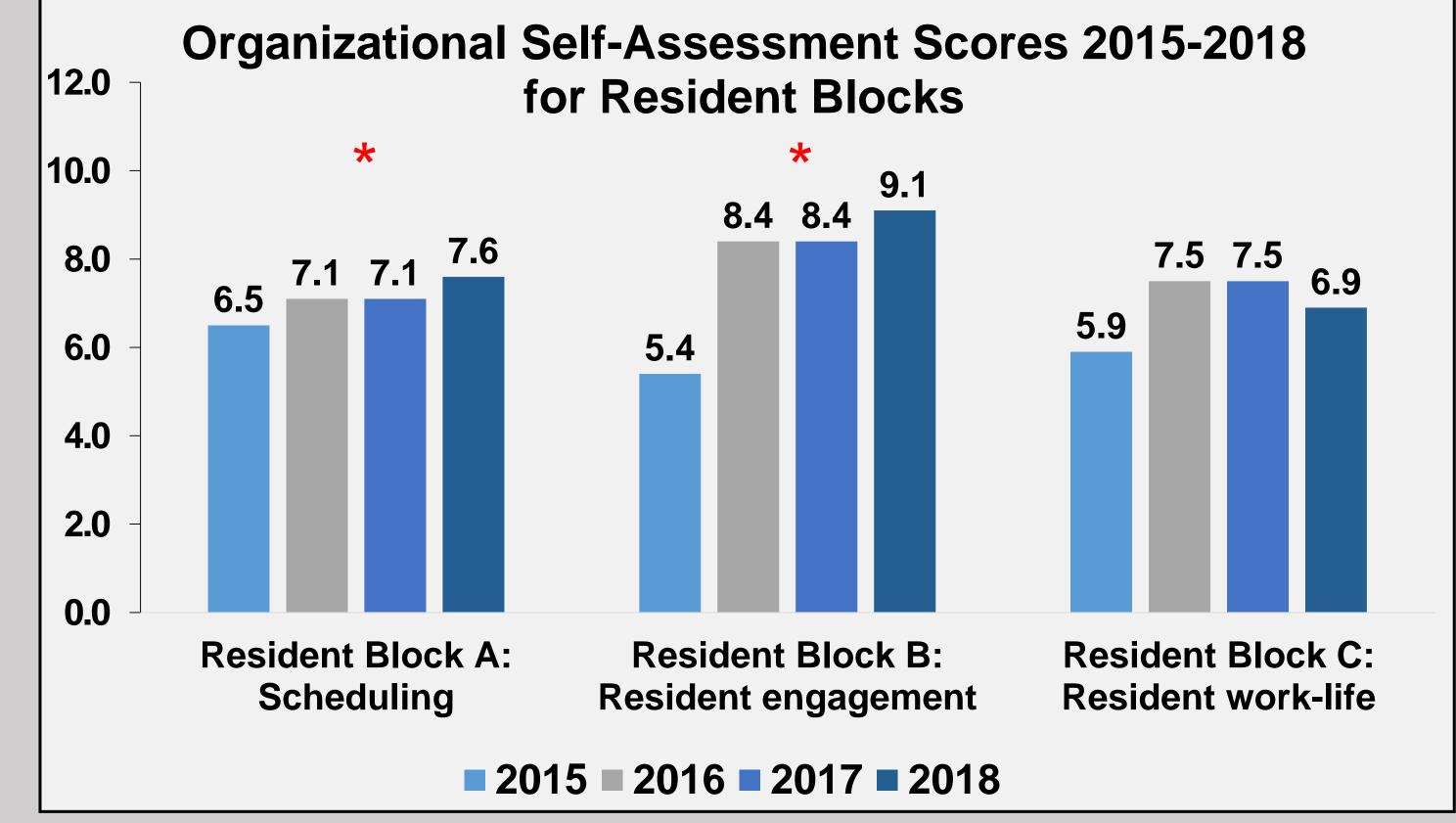


# METHODS

- Pragmatic trial of a didactic and experiential primary care transformation curriculum and clinic transformation project within four primary care residencies and teaching clinics. Launched in 2016 and will continue until 2020
- •Measure: Organizational self-assessment: Building Blocks Primary Care Assessment for Transforming Teaching Practices (BBPCA-TTP)
- •Education redesign: 3-year curriculum based on the 10 Building Blocks of High Performing Primary Care
- •Clinical transformation: Practice coaches work with clinic leaders at clinical teaching sites. The BBPCA-TTP, SMART goals, training programs, and preceptor video series are all utilized to promote practice transformation.

#### RESULTS Organizational Self Assessment Scores 2015-2018 for Blocks 1-5 12.0 10.0 6.36.3 5.7 5.8 5.15.2 4.0 Block 1: Block 2: Data Block 3: Block 4: Team-Block 5: **Empanelment Based Care** Driven **Patient-Team Engaged** Leadership **Partnership** Improvement Organizational Self-Assessment Scores 2015-





### DISCUSSION

- Consistent improvements in the Foundational Blocks: Engaged Leadership, Data Driven Improvement, Team-Based Care, Resident Scheduling, and Resident Engagement are encouraging.
- Our work corroborates other research that clinical transformation is a slow process that requires making basic structural changes before implementing newer models of care.
- The progress in all the teaching practices-related building blocks suggests that the alignment of the educational and clinical care goals can result in improved resident engagement.

# CONCLUSION

These preliminary results suggest that the double helix approach of aligning resident education and clinic transformation may be a promising way to facilitate practice transformation and improve resident engagement within teaching practices.

## RESOURCES AND INFORMATION

To access the completed resident curriculum and educational materials, please visit: www.ucsfpracticetransformation.org

To access clinical toolkits, please visit: https://cepc.ucsf.edu/residency-teaching-clinics

For any additional questions or to receive more information regarding the preceptor video series, please email: beatrice.huang@ucsf.edu

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