Organizational Structure and Member Engagement in OKPRN

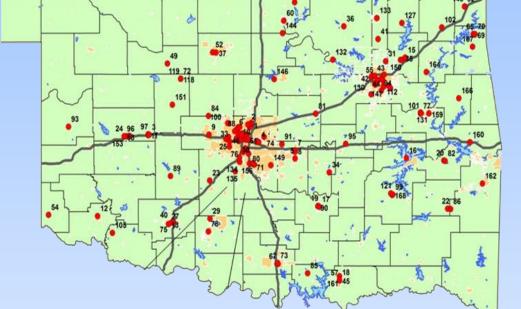


Zsolt Nagykaldi PhD & James Mold MD, MPH

University of Oklahoma HSC Department of Family & Preventive Medicine and the Oklahoma Physicians Resource/Research Network (OKPRN)

The Network (2014 March)

- Funded in 1994 from a seed grant from a local health foundation
- 264 primary care clinicians throughout Oklahoma
- 136 practices (small private to large academic, FQHCs, IHS/Tribal)
- 60 DOs, 20 PAs, 21 NPs (family, internal med & pediatrics)
- 70+ research and QI projects completed, 85 papers published and 100+ presentations given
- \$15 in external funding leveraged form 20 sources



- 501c(3) status since 2004 with a BOD (clinicians & comm. stakeholders)
- Over 4500 hours of member volunteer time contributed
- Gender distribution: 38% female
- Mean member age: 40-49 years
- Mean years in practice: 10.5 years
- Mean years in OKPRN: about 6.5
- Average member per practice: 2.2

OKPRN Mission & Membership

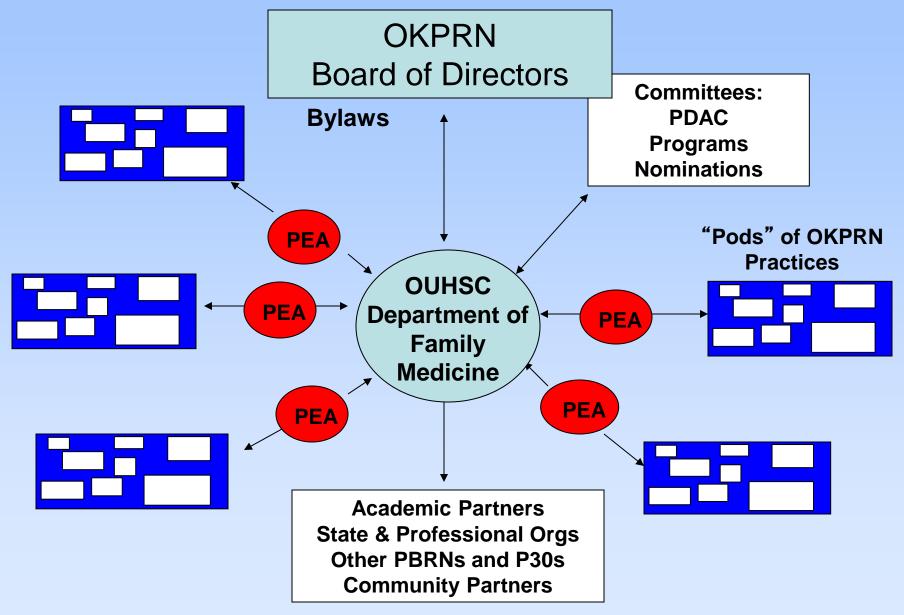
Mission statement:

The mission of OKPRN is to support primary care clinicians through a professional network for peer learning, sharing of resources for best practices and practice-based research.

Membership eligibility:

All primary health care professionals in good standing with their Oklahoma licensing board are eligible for OKPRN membership. <u>Active</u> members enter into an agreement outlining the benefits and responsibilities of membership. <u>Affiliate</u> membership is also permitted with no obligations, but less access to resources.

University - 501(c)3 Partnership



Board of Directors

BOD Members (8/17):

Background / Role:

Russell Kohl, MD (President) Kristy Baker, ARNP, ANP-BC Mike Crutcher, MD, MPH Jennifer Damron, MPH Margaret Enright, MPH/CDE Helen Franklin, MD Robert Gray, MD Stanley Grogg, DO Neil Hann, MPH Ray Long, MD James Mold, MD, MPH Sueben Naidu, MD Jonny Stephens, PharmD Scott Stewart, MD Frances Wen, PhD Zsolt Nagykaldi, PhD Margaret Walsh, MS

Rural private, then academic, then Transformed Rural solo NP FQHC group's CMO State primary care association's liaison State QIO's liaison Rural medical group's clinician Medical Director, OK HealthCare Initiatives Assoc. Dean of Research at OSU (DO School) Oklahoma State Department of Health liaison Rural small practice clinician Academic geriatrician, OKPRN Founder Suburban health system practice clinician Assistant Dean of Sponsored Progs, OSU Rural medium-size group clinician Academic health services researcher Academic health services researcher **OKPRN Network Coordinator**

Engaging, Recognizing, Retaining Clinicians

Engaging:

- New practices are engaged by leaders, peers, NC or PEAs
- New clinicians join through the website (also via NC or PEAs)
- Clinicians join for resources, new projects, or due to "peer pressure" (e.g. peer's quality of care improves)

Recognizing:

- Plaques, certificates, listserv acknowledgements, conferences
- Importance of patient recognition (e.g., small communities)

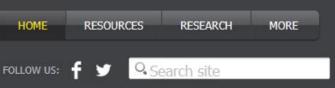
Retaining:

- Continuous personal relationship building (clinicians & staff)
- Ongoing NC and PEA visits and following through projects
- Frequent, multi-modal communication (remote & in-person)

Network Website: www.okprn.org

Oklahoma Physicians Resource/Research Network





About OKPRN

OKPRN is one of the premier primary care PBRNs in the United States. It was established in 1994, as a collaborative project of the Oklahoma Academy of Family Physicians and the University of Oklahoma HSC Department of Family and Preventive Medicine in Oklahoma City. Initial funding was provided by a grant from the U.S. Department of Health and Human Services Health Resources and Services Administration.

The mission of OKPRN is to support primary care clinicians through a professional network for peer learning, sharing of resources for best practices and practice-based research.

Recent Accomplishments

Working with two other PBRNs in Oklahoma, OKPRN hired its first dedicated Network Coordinator! Please welcome Meg Walsh to our community! She will be an excellent asset to OKPRN, bringing her skills of organizational management to our primary care practices!

OKPRN received the Champion of Community Health Award from BCBSOK in October, 2013. We are very grateful for this distinction and think that it represents the dedication and hard work of our clinician members over almost two decades to enhance primary care in the State and improve the health of all Oklahomans.



Contact Us Questions or Comments?

(405) 271-3451

Margaret (Meg) Walsh Network Coordinator

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MORE

Network Website: www.okprn.org

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Oklahoma Physicians Resource/Research Network

OKPRN News & Highlights

The Oklahoma Physicians Resource / Research,

Since 1994, OKPRN has been on the cutting-edge of developing and disseminating innovative resources and practice-based knowledge that are relevant to primary healthcare, earning state and national recognition. Some of our accomplishments and recent initiatives are showcased below.



Funded by the Agency for Health Care Research

Network Website: www.okprn.org

Submit a Project Idea to OKPRN

Use the form below to submit your ideas for conducting relevant, feasible, and value-added projects that our members might find important to do. Projects can include traditional research, resource development, implementation, and dissemination initiatives. The structured information you provide will help us understand what you have in mind, decide if your idea should be turned into an OKPRN project and determine the level of priority within our project portfolio. You should hear back from us within 3-4 weeks.

Project Idea



Please complete each field before sending your idea to us!

 Submit concept paper
 PDAC reviews request (relevance, impact, feasibility)
 Periodic prioritization of proposed projects (members)
 BOD approval of projects

.

5) Submission of project for funding

Research Question or Project Objective *

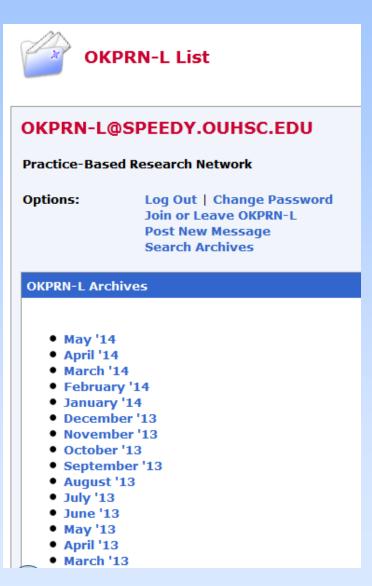
OKPRN Member Listserv

Facilitating a Learning Community

- Active since October, 1999
- 205 subscribers (77% of members)
- 80 messages in 15 threads in April, 2014
- Wide range of topics, mostly primary care
- Lots of member-initiated questions
- Main venue for quick polling and informing

Recent Example:

- 1) Clinician observations on increased incidence of zoster in younger adults
- 2) Rapid poll of members on cases seen
- 3) Summary sent to state epidemiologist
- 4) Epidemiologist contacted the CDC and obtained more information (CDC became interested in getting more front-line data)
- 5) National feedback provided to 200+ listserv members in 10 days



Annual OKPRN Convocations

The All-New 20th Anniversary OKPRN Convocation

August 15 - 17, Post Oak Lodge, Tulsa

As members requested, in addition to our joint convocation with OAFP, we brought our PBRN convocation back this year that is not associated with the annual OAFP Meeting. All those who enjoyed the collegial and open atmosphere of past OKPRN convocations, this meeting is back! Representatives of the Oklahoma-based pediatric network and the developing pharmacy PBRN will also be joining this completely renewed and exciting program. Families are welcome to attend non-scientific programs, as in past years. Enjoy a relaxing weekend in the secluded **Post Oak Lodge** in Tulsa! We hope that many members will be able to attend. Download the **convocation flyer** or **notice board poster**.







How to Register?

OKPRN Newsletter

OKPRN News



Oklahoma Physicians Resource/Research Network (www.okprn.org)

Spring 2014

Spring 2014

Board of Directors

Russell Kohl, MD, President 803 N. Foreman, Vinita, OK 74301 russellkohlmd@sbcglobal.net Kristy Baker, ARNP 3140 W. Hayes, Clinton, OK 73601 westview kristy@sbcglobal.net Jennifer Damron, MPH 4300 N. Lincoln Blvd, OKC, OK 73105 kpca.org Margaret Enright, RN 1400 Quail Springs Parkway, # 400 OKC, OK 73134 menright@okgio.sdps.org Neil Hann, MPH 1000 NE 10th Street, OKC, 73117 neil@health.ok.gov Suben Naidu, MD 1919 E memorial Rd, OKC, OK 73131 sachidanandan.naidu@mercy.net James Mold, MD, MPH 900 NE 10th Street, OKC 73104 James-mold@ouhsc.edu

From The President's Desk

After a seemingly long winter, Spring is in the air and Meg is on the road! As one of her first actions with OKPRN, Meg has been traveling the state to meet our members and reach out to see what we can do as an organization to meet your needs. If you haven't had the opportunity to meet her yet, keep your eyes open for an OKPRN visitor or make plans to meet and greet at either our <u>20th Anniversary OKPRN Convocation</u> (page 5) or at the OAFP Scientific Assembly.

With the 501(c)3 application submitted, we are awaiting word from the IRS on what will hopefully be the end of our journey to recognition as a tax-

exempt, charitable organization. It's been a long and sometimes confusing journey, but Joy Mercer has persevered in accumulating the variety of documents required by

NEWSROOM

To our great surprise, AHRQ announced in February that our recent R18 grant submission has received a perfect (10) score from the review panel. We expect a funding decision soon. This is a very rare event in any research portfolio. The project aims at setting up a community-level preventive services delivery system in 3 Oklahoma counties including primary care practices, the county hospital, the county health department and County Health Improvement Organizations (CHIOs). We will also work with all Oklahoma-based HIEs to feed our Preventive Services Reminder System that will be operated by Wellness Coordinators. They will contact patients based on a protocol established by the PCPs and make sure that individuals are linked to recommended, evidence-based preventive services. Upon receiving funding, the project will run for 4 years and will be supported from a \$1.6M budget.

OKPRN Project Updates - Mold / Nagykaldi / Aspy / Welborn / McCarthy

Name of the Project Clin-IQ: Resident Scholarly Activity

Wisdom From The Listserv

Influenza Soapbox - Robert Gray, MD

Question:

True or False: Clinician judgment may be as good as rapid antigen testing True or False: Testing will be incredibly helpful to make treatment decisions True or False: If it's likely the patient does have Influenza A and they've been ill for > 48 hours. antivirals are still worth a shot.

Answer 1:

- True : Clinician judgment may be as good as rapid antigen testing
- False: Testing will be incredibly helpful to make treatment decisions
- False: If it's likely the patient does have Influenza A and they've been ill for > 48 hours, antivirals are still worth a shot

In The Spotlight – Healing Hands Community Clinic, OKC

Healing Hands is a service site of Community Health Centers, Inc. We are located at 411 NW 11th, OKC, 73103. Our Center provides services to people who are homeless. We see patients who are in one of the following categories:

- Reside in a shelter
 Reside on the streets or in abandoned buildings
 Reside in a transitional housing program
- Reside with others temporarily (1-2 months not paying rent)



In order to get to know our practices better and to understand the expectations, challenges and goals of our members, I have begun state-wide visits of the OKPRN member practices. With 9 travel days under my belt, I ve had the opportunity to meet with 29 clinicians at 27 different practices – from Clinton through Durant to Tahlequah, with many more on the horizon. These quick, 15-minute meetings cover topics such as board membership, potential new members, and two of the studies OKPRN is currently working. Poison Ivy and Spider Bite. They also give clinicians the opportunity to provide feedback on possible future studies, challenges to membership, and ways to improve the network. Those of you on the listserv have already seen the success of these meetings. When Dr. Mold emailed asking about interest in nocturnal leg cramp studies, he was following up on a great idea submitted by Dr. James Gerber in Okarche.

Academic Accomplishments – Nagykaldi

2012-14 Publications From Research Linked to OKPRN

- Nagykaldi ZJ, Yeaman B, Jones M, Mold JW, Scheid DC. HIE-i: Health Information Exchange With Intelligence. J Ambul Care Manage. 2014 Jan-Mar;37(1):20-31.
- Scheid DC, Hamm RM, Ramakrishnan K, McCarthy LH, Mold JW; Oklahoma Physicians Resource/Research Network. Improving colorectal cancer screening in family medicine: an Oklahoma Physicians Resource/Research Network (OKPRN) study. J Am Board Fam Med. 2013 Sep-Oct;26(5):498-507





Other OKPRN Resources

- ✓ Health IT resources and support
- ✓ QI support, tailoring interventions (PEAs)
- ✓ Best practices toolkits, practice facilitator training
- ✓ Financial support for project participation
- ✓ CMEs, clinician mini-fellowships
- ✓ Sponsored travel to national meetings
- ✓ Infectious disease reports from OSDH
- ✓ Access to specialists, academic expertise
- Clin-IQ program (FPEN-like EBM research curriculum for residents that benefits the PBRN)

Plans For Patient Engagement

- A new program to develop a parallel group of engaged and informed patients from OKPRN practices
- Both practices and their patients can be represented in P₂COR projects working together
- A learning community can be created by patients led by a patient/community engagement specialist (OU DFPM faculty)
- Patients can be actively involved in all steps of research (from idea generation to dissemination)

Questions? More Info?

www.okprn.org

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URL



vCard Link

Organization, strengths and weakness of your PBRNs

15 minutes

Questions, Answers, Discussion

25 minutes