



U.S. Department of Health and Human Services



Agency for Healthcare Research and Quality

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Rapid Cycle Research for Quality Improvement

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Dirty secrets of rapid research

Preparation	Committed team Market, Market, Market	Influential change leader Iterative cycling of people	Help the senior leaders It is a family disease
Problem Exploration	Senior leader advocacy Nominal Group Technique	Simple aim, Walk-through	Firm short deadline What's it like
Get Knowledge	Essential ingredients	The best from outside	Why, Why, Why
Solution Development	Keep simple Minimal training	Make staff lives better Ideal systems	Improve customer lives What could go wrong
Solution Adaptation	Seek/celebrate criticism Involve skeptics	Strengths/modifications Get reactions early on	Work w opinion Leaders Outside experts endorse
Testing	Very few measures	Rapid testing/adaption	RE-AIM
Implementation	Monitor regularly	Sustainability leader	Customer feedback



Comparison of standard & rapid cycle research

Research stage	Standard Research	Fast Research
General topic selection	Someone's idea seeking CEO buy in	Select area that helps senior leaders sleep. Iterative sequencing of personnel.
Problem identification	Literature review to see what research is being called for.	Walkthroughs: personally experience Critical Incident: what is it like to be you Nominal group: Key barriers & assets Have a very clear and simple aim
Investigators	Researchers	Executive sponsor. Influential personally responsible leader. Sites invited to apply to participate
Time line	As long as the money holds out	90 days firm, ending w key event or action
Idea generation	Extension of existing research in the field.	Seek similar processes outside the field. Find best of breed. What makes them so good. Blue sky thinking by creative people.
Early review	None	Feedback, early and often Strengths & modifications w leaders What would it take for you to use, if it works.
Measurement and data	Lots of measures Use existing data to approximately measure Validated measures	Pick one (2 at most) measures Tailored to precisely measure key outcome Pilot test the measures
Testing	Long term test with lots of patients	One day test; 3 patients; 1 site; modify; report 2 day test; 6 patients; 2 sites; modify; report One month test; 40 patients; all sites; decide <i>Maybe recruit from internet</i>
Communication	At the end	Continuous w leaders, staff, pts, other PBRNs
Publication	Summative results at end (original research)	Barriers/assets (editorial & web site) Idea generation results (tell the Story) Test results (shorter Clinical Correspondence)
Dissemination	Hope someone will decide to use results	Leadership has been on board to use. Share w PBRN sites and other PBRNs



Question-and-Answer Session and Interactive Discussion



AHRQ PCMH Resource Center: Evaluation Tools

Evaluation Tools Include:

- ▶ Expanding the Toolbox: Methods to Study and Refine Patient-Centered Medical Home Models
- ▶ Contextual Factors: The Importance of Considering and Reporting on Context in Research on the Patient-Centered Medical Home
- ▶ Efficient Orthogonal Designs
- ▶ Formative Evaluation
- ▶ Mixed Methods

... and many more!

For more information and additional tools,
visit: <http://pcmh.ahrq.gov>



Learning Group: Next Steps

Are you interested in participating our learning group on Evaluation Research and Quality Improvement?

- Give us your contact information by completing the PBRN Resource Center handout today

PBRN Resource Center Contact Information:

- ▶ PBRN@abtassoc.com
- ▶ Toll-Free Phone Line: 1-855-239-2259