

ORPRN: Navigating the “new” Oregon Trail

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The Oregon Trail

You may:

1. Overview of ORPRN

- Goals and Objectives
- ORPRN Research

2. ORPRN Practice

Facilitation (PERCS)

3. Integrating the Community

4. ORPRN...the next chapter



The Oregon Rural Practice-based Research Network

Mission: to improve the health of rural populations in Oregon through conducting and promoting health research in partnerships with the communities and practitioners we serve.

- Founded in 2002
- Only all rural practice-based research network
- 49 practices in 37 communities seeing >235,500 patients
- 157 member clinicians
- Diverse practice ownership and type (FQHC, RHC, Hospital-based etc.)
- Governed by Steering Committee



ORPRN Governance

ORPRN membership sets direction for the Network and votes on committee membership, bylaw changes, and other matters at the annual statewide Convocation

ORPRN is governed by a Steering Committee made up of rural clinicians from around the state



Jon Schott, Scott Graham, Sandra Dunbrasky, Karl Ordelleide, Albert Thompson and Robbie Law (not pictured: Jim Calvert, Bruin Rugge and Liz Powers)

ORPRN Research and Practice Change Goals

- Woven into the fabric of clinic and community
- Withstand the test of time and changes in health care funding
- Understand the health care values, dynamics, and structure of the practices in rural communities
- When you have seen one rural practice, you have seen one rural practice!



ORPRN Research



- **Quality and Safety**

- Management of Chronic Kidney Disease (CKD)
- Medical Office Survey on Patient Safety (SOPS)
- Medication Errors & Adverse Drug Event Reporting System (MEADERS)
- Shared Medical Management and Clinician Decision Support (RxSafe)
- Colonoscopy in Rural Practices (CROP)
- Oregon Rural Learning Collaborative

- **Practice Management**

- Practice Management Assessments

- **Information Systems**

- Alternative methods for disseminating evidence-based Rx drug information

- **Access to Care**

- Integration of Care Coordination Information System (ICCIS)

- **Adoption of Patient Centered Medical Home**

- Qualis Safety-net Medical Home Initiative
- Enhancing Child Health in Oregon (ECHO)
- Patient-Centered Primary Care Institute (PCPCI)
- Transforming Outcomes for Patients through Medical home Evaluation & redesign (TOPMED)

- **Continuity of Care Services**

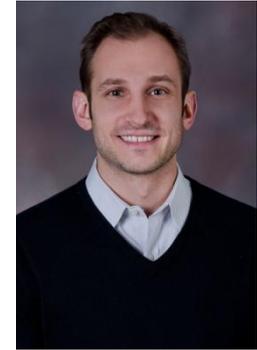
- Screening Kids in Lakeview for Developmental Delays (SKILDD)
- Rural Oregon Adult Memory Study (ROAM)

- **Point of Care Services & Team-based Care**

- Shared Decision Making in Primary Care (SDM)
- Oregon Rural Learning Collaborative
- Assessing clinical and business case for nurse care management (NCM)

Practice Enhancement Research Coordinators (PERCs)

- Research Experience
- Practice Facilitation
 - Meetings, huddles
 - Data Metrics
 - QI-PDSA cycles
 - Workflow analysis
 - HIT assistance
 - Conflict resolution
 - Coaches
 - Guide--Facilitated learning sessions with other practices
- Community and Patient Engagement



Eastern Oregon PERC: *Jill Currey*

Practice transformation

- Develop relationships with leadership
- Understand and improve quality metrics
- Develop and enhance the role of care coordinator
- Implement evidence-based QI initiatives



Engaging the patient and family in their healthcare

- Patient Advisory Council (PAC)
- Workflow for QI activities with PAC
- Incorporate patient input into clinic programs
- CAHPS (distribution strategy and interpretation)

Shared Medical Decision Making

- Integration of decision aids
- Evaluation of shared decision making program in rural, primary care

Portland and Surrounding Area PERC: *Beth Sommers*



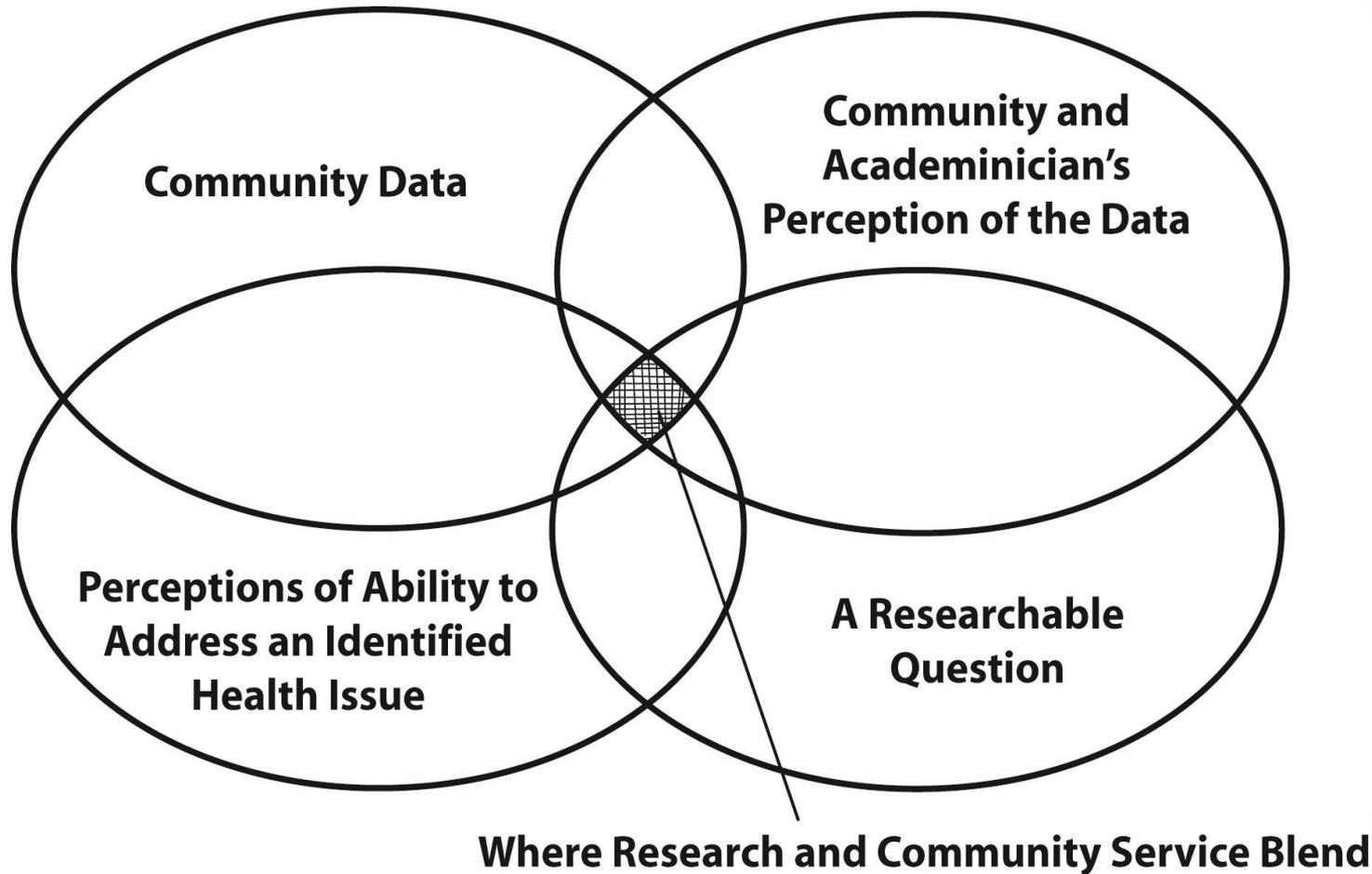
Transformation Support: Performance & Quality Improvement

- Involve stakeholders in development of improvement plans
- Reflect on data to set and monitor progress
- Match QI tools to improvement goals

Care Managers and Team-Based Care

- Tailor Care Manager role and functions to local context
- Develop workflows for information sharing and coordination of care
- Shift mental model from 'task work' to teamwork

Research as a Community Asset



Community-based Research

- Community Health Improvement Partnership (CHIP) to CHIRP (Research)
- Moore Clatsop County Partnership Study (MAPS)
- Building Capacity for Integrated Behavioral Health and Primary Care (InteGREAT!)
- Knight [Cancer Center] Community Partnership Initiative
- Activating Rural Primary Care Clinics and Patients to Improve Cancer Screening for Adults with Disabilities (CROSSROAD II)
- Connecting Research and Real Life: Building a Network in the Columbia River Gorge (CR2L)



<http://communityresearchtoolbox.org/>



Belonging, Behaving and Believing



The Game's Not Over!

- **ORPRN collaboration:**

- Office of Rural Health
- Area Health Education Centers
- OHSU Family Medicine
- OHSU Center for Evidence-based Policy
- Oregon Health Authority Office of Health Policy and Research



- **Recent Applications:**

- Accelerating the Dissemination and Implementation of PCOR Findings into Primary Care Practice
- Enhancing Rural Depression Care through Boot Camps and Practice Facilitation (ENGAGE)